![netVendor logo - Smart & Prepaid Utility Metering Solutions]

OUR
VENDY MOBILE APP

What is the Vendy Mobile App?

The Vendy Mobile App is a Progressive Web Application (PWA) that operates smoothly on both mobile devices and personal computers. The Vendy Mobile App offers you the convenience to make purchases and check your device anytime and anywhere, right at your fingertips.
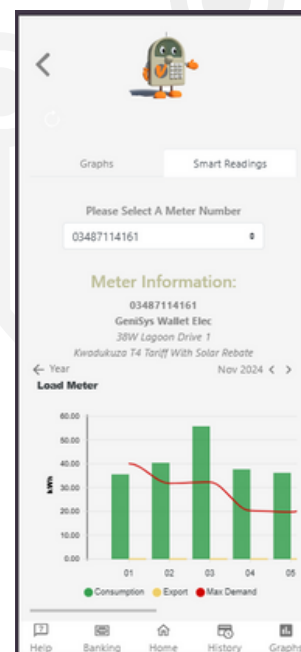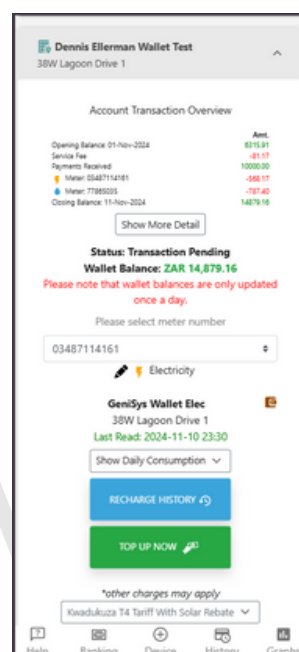
Vendy Mobile App Features

Account
- Low credit warning notification (can be set up for email or SMS – SMART Only)
- Account Summary
- Purchase History
- Supports multiple meters on one account
- Detailed receipt breakdown
- View Current Tariff
- Multiple purchase options available

Device
- Consumption graphs (SMART Only)
  - Displayed for selected date range
- View daily consumption (SMART Only)
- Credit balance can be requested (SMART Only)
- View Last Read Date (SMART Only)

Please note different solutions make different features on the Mobile App available. Above are the basic available features

How to register on the Vendy Mobile App

Register as a new user
- Go to **mobi.vendy.co.za**
- Register with your email address and cell number
- Enter the OTP
- Enter your meter number and give it a name e.g. electricity meter
- Click **Lets Go!**

Already a registered user?
- If you have previously registered on the new Mobile App (e.g. if you change devices or uninstalled the app), select **Already Registered? Login**
- Enter your email address
- Enter the verification pin sent to your email and **Lets Go!**

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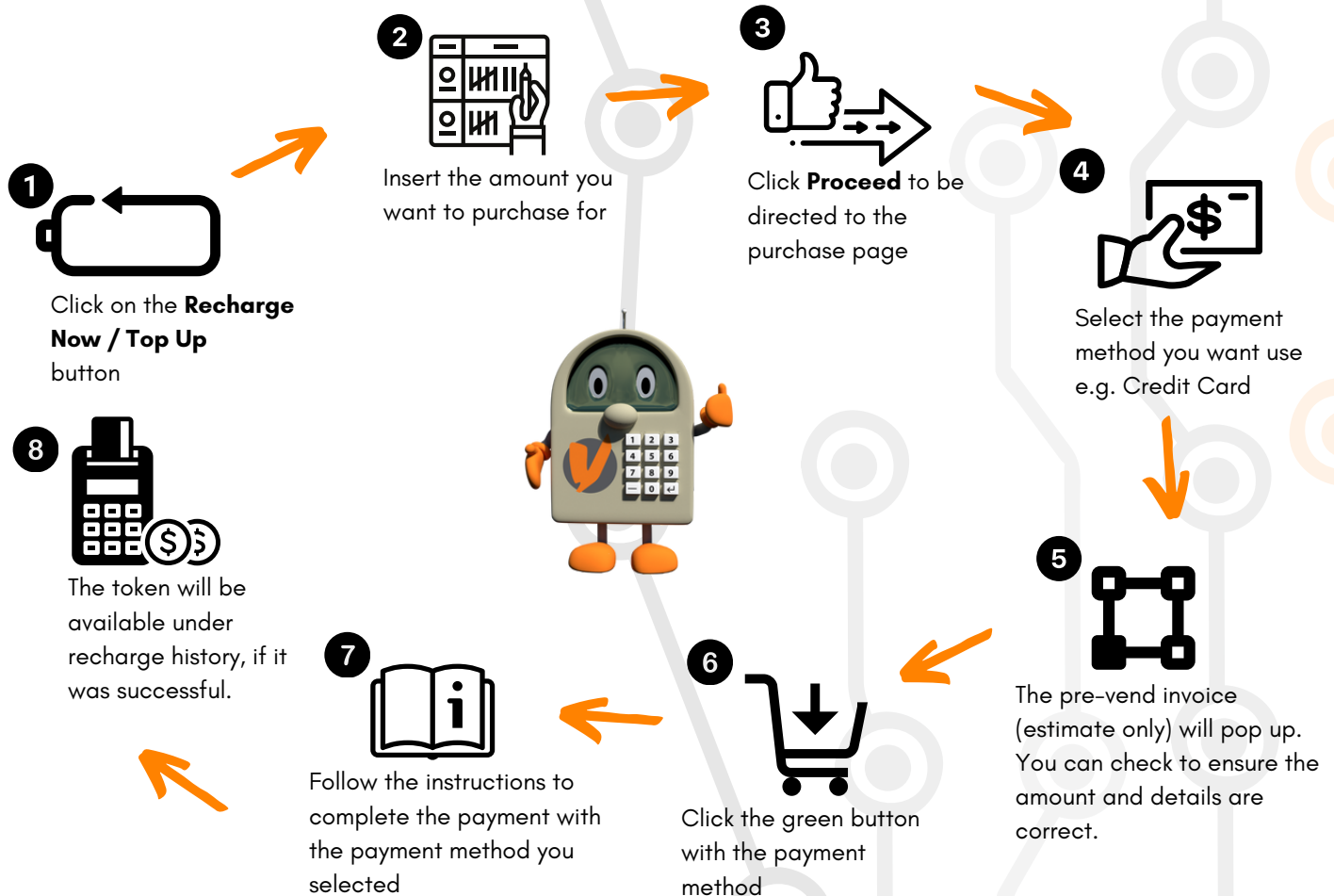
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HOW TO PURCHASE:

1 Click on the **Recharge Now / Top Up** button

2 Insert the amount you want to purchase for

3 Click **Proceed** to be directed to the purchase page

4 Select the payment method you want use e.g. Credit Card

5 The pre-vend invoice (estimate only) will pop up. You can check to ensure the amount and details are correct.

6 Click the green button with the payment method

7 Follow the instructions to complete the payment with the payment method you selected

8 The token will be available under recharge history, if it was successful.

How to add the Mobile App to your home screen

For Android Devices
- Download Google Chrome on your device or go to the Google Chrome browser if it is already installed
- Type in **mobi.vendy.co.za** in the URL search bar
- One the Mobi App Login Screen, Click on the Three Dots on your browser window
- Click on Install App / Add to Home Screen
- Once a pop up appears, click on Install / Add

For Apple Devices
- Go to the Safari internet browser on your device
- Type in **mobi.vendy.co.za** in the URL search bar
- You will be redirected to the Mobile App page. You will need to click on the ⬆ icon, then click on "**more...**" and select "**Add to home screen**"

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